



Empowering Business Communications

Green Unified Communications Platform



NUSO's Green Platform is a more costeffective Unified Communications (UC) Service aligned and built for your marketplace. This dedicated product is rich with the features needed by Small and Medium-sized businesses, as well as the Enterprise sector. Voice, Video, Mobility, and Call Recording are just a few of the great features within the Green UC Platform.

Voice + Mobility + Messaging + Presence + Conferencing + Video



RELIABLE

Our geographically redundant network is configured to the highest industry standards providing unmatched uptime and reliabilit y.



ADAPTABLE

As the business grows, easily add users and services that complement the business.



CONFIGURABLE

Create multi-location sites all under a single business unit.



SYNC MULTIPLE DEVICES

Stay connected both in the office and while away via phone, web client, or a smartphone device at no additional cost.



ONLINE MANAGEMENT

With an easy-to-use portal and interface, make moves/adds/changes in a snap.



LOWER COST

One low monthly payment. Experience high-end features without added costs.





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The Right Plan for Your Business

BASIC

- Phone Number Included (DID)
- Caller ID Name and Number
- Call Hold
- Call Transfer (Attended and Blind)
- Call Waiting
- Call Forwarding
- Ad-Hoc Conferencing
- · Anonymous Call Rejection
- Do Not Disturb
- Speed Dial
- Account Codes
- Busy Lamp Fields
- Call Park
- Call Pickup
- Call Return
- HD Audio
- Intercom
- Redial
- Shared Call Appearance
- Call Recording

STANDARD

- All Basic Features
- Portal Access
- Visual Voicemail
- Contact List
- Visual Answering Rules
- Timeframe Call Routing
- Visual Phone Builder
- Call History
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Find Me
- Call Status (Real Time in Portal)
- Directories
- Customize Greetings
- Instant Messaging
- Webphone
- · Mobile App
- Music on Hold (Custom or Default)
- Video Conferencing

Call Center Add-on

Call Center Supervisor

- Manage Agents
- · Manage Call Queues
- Statistic Dashboards
- Call Center Reports
- Email Reports
- Agent Stats
- Listen/Whisper/Barge

Call Center Agent

- Logging In/Out of Call Queues
- Individual Statistics
- Skills Based Routing

Additional Options:

- Toll-Free Numbersare available
- 911 Instance
- SMS/MMS