

## Green Unified Communications Platform



NUSO's Green Platform is a more cost-effective Unified Communications (UC) Service aligned and built for your marketplace. This dedicated product is rich with the features needed by Small and Medium-sized businesses, as well as the Enterprise sector. Voice, Video, Mobility, SMS/MMS, and Call Recording are just a few of the great features within the Green UC Platform.

Voice + Mobility + Messaging + Presence + Conferencing + Video



### RELIABLE

Our geographically redundant network is configured to the highest industry standards providing unmatched uptime and reliability.



### ADAPTABLE

As the business grows, easily add users and services that complement the business.



### CONFIGURABLE

Create multi-location sites all under a single business unit.



### SYNC MULTIPLE DEVICES

Stay connected both in the office and while away via phone, web client, or a smartphone device at no additional cost.



### ONLINE MANAGEMENT

With an easy-to-use portal and interface, make moves/adds/changes in a snap.



### LOWER COST

One low monthly payment. Experience high-end features without added costs.

## The Right Plan for Your Business

### Basic

- Phone Number Included (DID)
- Caller ID Name and Number
- Call Hold
- Call Transfer (Attended and Blind) •
- Call Waiting
- Call Forwarding
- Ad-Hoc Conferencing
- Anonymous Call Rejection
- Do Not Disturb
- Speed Dial
- Account Codes
- Busy Lamp Fields
- Call Park
- Call Pickup
- Call Return
- HD Audio
- Intercom
- Redial
- Shared Call Appearance
- Call Recording

### Standard

- All Basic Features
- Portal Access
- Visual Voicemail
- Contact List
- Visual Answering Rules
- Timeframe Call Routing
- Visual Phone Builder
- Call History
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Find Me
- Call Status (Real Time in Portal)
- Directories
- Customize Greetings
- Instant Messaging
- Webphone
- Mobile App
- SMS/MMS
- Music on Hold (Custom or Default)
- Video Conferencing

### Call Center Add-on

### Call Center Supervisor

- Manage Agents
- Manage Call Queues
- Statistic Dashboards
- Call Center Reports
- Email Reports
- Agent Stats
- Listen/Whisper/Barge

### Call Center Agent

- Logging In/Out of Call Queues •
- Individual Statistics
- Skills Based Routing

Need assistance with apps, features or deployment?  
Contact your Mastor Partner today.